

WHAT OUR CLIENTS THINK OF US

"It is with pleasure that I write this letter to you to officially say **thank you** to you and your team for doing such an exceptionally fabulous job on the BP E&P Projects Conference held in Barcelona, Spain this past October

I can say, without a doubt, that MTZ is the best destination management company with whom I have ever had the pleasure of working.

From the time we first met you on the site inspection it was just "wow"! You are a powerhouse of energy and sincerity, and coupled with your enthusiasm for your work and your organization, it was an easy decision for us to choose MTZ to partner with on this event – and we were not disappointed."

Conference Manager
US INCENTIVE AND CONFERENCE ORGANIZER

"Ok, so we have been working together since 1993... and I obviously thought you were pretty good at what you do then, or we wouldn't have had this 21 year partnership... but WOW did you ever hit this one out of the park.

The recent US Foods program at Hotel Arts in BARCELONA was by far one of the best incentive style programmes Meridican has ever run, and we are proud to say that we have run many good ones!

Your belief in that we are all one team there to serve our client meshes perfectly with our approach and that is what makes it work.

I can't name all of the staff involved in every aspect and I hesitate to name any in fear of forgetting anyone... because every person at every turn was right on their game.

It is obvious that you briefed them well, they understood the subtleties of this uniquely food focussed group and the entire Meridican team was never worried when anyone of your team was involved.

As you know it is rare for our clients to bring us up on stage for a thank you at the end of a program, and even more rare for a DMC to be thanked in front of the entire audience. The fact that Stuart and Mark asked me to bring you with us on stage was testament to how much they enjoyed working with you and your entire team.

We are proud to call MTZ our partners in Spain... and look forward to the next program, it is coming up soon!

Be well and please pass this message on to the entire team.

Vice President
CANADIAN INCENTIVE HOUSE

"I want to thank you for all of your assistance, patience, sense of humor and most of all your professionalism. The program was a great success and you made me and my team shine!!!! It has been a huge pleasure partnering with you and I would be absolutely thrilled to have the opportunity to work with you again in the future. You are now officially my favourite gal in Spain...hands down! ☺

You will be happy to see the following results from the Survey.

Overall Program Rating

92% rated Excellent

8% rated Good

Senior Program Manager

CANADIAN INCENTIVE HOUSE

"I want to take a moment to thank you for a truly remarkable Summer Sales Challenge trip to Barcelona. From flawless arrivals to handing out the final night gala portraits on the way to departure and everything in between, you created and executed a program which will be seared onto my and our lucky winners' minds for quite some time. Please extend my thanks to your on ground staff. Finally, I was completely impressed with MTZ and their extended team; the way they articulated their passion for Barcelona was infectious."

Shared by Senior Program account Manager sent from End Client
US CORPORATE INCENTIVE PROGRAM – US INCENTIVE HOUSE

"I would like to thank you very very much for the excellent job done for **Peugeot** in such a short period of time! "

"Your product and service are exemplary and I am ever grateful for the stress relief you provided by being so excellent!! Thank you so much for everything. It was truly a pleasure and I will certainly look forward to future partnerships and recommend MTZ to others"

MEETING PLANNER
US CONFERENCE ORGANIZER

"Your expertise certainly helped to make this one of the best (the best in my opinion) Offsite Meetings yet. You will certainly get my vote for any other programs we may have in Spain."

Meeting Planner
Pinnacle Group - Toronto

"YOU ARE THE BEST! I have had the pleasure of working with so many wonderful people around the world for many years, but I can honestly say that I have never worked with anyone who I enjoyed as much as you. The entire **Acme organization** was very pleased, and I know that WTMI can count on the BEST with MTZ for all future programs in Spain."

Account Manager

WTMI

"Again I cannot thank you enough for making me look so good. I am glad that I selected you because I do not think anybody could have worked as hard as you and made things happen like you did. You will go down as one of the best DMCs I ever worked with!"

Corporate Meeting Planner

INSURANCE COMPANY

"Thank you for your tremendous contribution to the success of the **Partners Financial** trip, your hard work has helped to make a difficult Convention a winner in the principal's eyes. Your knowledge and experience were evident daily. Both of you have a way with people that make them comfortable and instantly gains their cooperation and assistance. All together, you made our job much easier, and we had lots of laughs along the way."

President

US INCENTIVE AND CONFERENCE ORGANIZER

"Thanks to your patience, professionalism, kindness and flexibility before and during the event, we managed to provide the client with an excellent service. Well done and thank you for being so professional, supportive and reliable!"

Managing Director

CONFERENCE COMPANY IN BELGIUM.

"What a great job, everything was perfect from beginning to end.

Your entire team was exceptional.

Of course you are always phenomenal, where do you get your energy?
Can't wait to work with all of you again!"

Sr. Account Manager
US INCENTIVE HOUSE

"On behalf of Chief Executives Organization I want to thank you for all your hard work and efforts in making the CEO Coastal European University a success. The day in Bilbao was highly rated and without you and your team it would not have been such. It was a pleasure working with you and I hope to do so again."

Conference Manager
USA

"Your ability to 'make things happen' and depth of experience was a huge contributor to the success we enjoyed. You literally put blood, sweat and I wouldn't blame you, tears into making this conference one of the most successful **Maritime Life** has ever had. After watching you in action we are now firm believers that the only supplier who doesn't report to you is Mother Nature' and even she cooperated beautifully!

When we called your references last fall it was hard to believe that anyone could be as good as your clients were describing... You did not let us down!"

DIRECTOR
IN HOUSE INCENTIVE DEPARTMENT
CANADIAN INSURANCE CO.

"Our goal was to provide them an experience that was packed full of powerful experiences, great memories, unique opportunities, and a chance to meld together as a single sales force. Thanks to you and your team we exceeded this goal; your professionalism, attention to detail, commitment to quality and vision were exceptional.

I wanted to take the time to thank you for the amazing work that MTZ performed."

Director, Brands Campaigns
US SOFTWARE COMPANY

"The feedback I have received on this year's trip has been most positive. Success at this level could not have been achieved without your personal dedication, the commitment of your staff and your established supplier relationships. Please accept and extend my personal thanks to all parties involved for their individual contributions."

US corporate client

"Thank you is not a strong enough word to share with you my gratitude and appreciation for all the long hours, endless amount of patience, numerous phone calls and e-mails you invested into the success of the Sybase President's Club. You were the consistent, steady thread that pulled this entire event together. You have a fantastic team that supports you, and this makes MTZ truly one of the best Destination Management Companies I have ever worked with"

Manager Western Region Sales
US INCENTIVE HOUSE

"Thank you for the best Club ever! Everything was first class and every little detail was perfect. You thought of everything. I have had many emails and calls from our participants, saying 'what a great event', 'this was the best', 'how are you ever going to top this!' I really enjoyed working with you and appreciate everything you did to make our event special and the best ever."

Executive Program Manager
US SOFTWARE COMPANY

"Wow! What can I possibly say? I have never worked with a better team than MTZ's. I wanted to express my sincere gratitude to you and your staff. **The iPlanet E-Commerce Solutions' Club iPlanet** program was a great success thanks to you and your staff. You were all tremendous and went out of your way to see that everything ran smoothly. You are all stars in my mind!!"

Program manager
US INCENTIVE HOUSE

"What can I say!? It has been such a pleasure, and what I know is the first of many more programs to come (for me that is!) It really has been fun, goofy, crazy... but great... all rolled into one. You and your team have done a terrific job! I know that with all of us giving you bazillion directions it can be challenging, but you always handle it all with ease, grace, humor and such professionalism!"

President
US INCENTIVE HOUSE

"On behalf of Beatrice and all of us at the Law Society, many thanks to you and your wonderful team for a job well done. I have had many letter of thanks from the delegates who, one after the other, comment on the organization of the Conference. Without exception they felt everything was perfectly arranged and no detail left to chance."

President
IRISH ASSOCIATION CONFERENCE IN SEVILLE

"Thanks so much for making a challenging group so enjoyable. As I told to my colleague, I always had the utmost confidence in you and MTZ, and this past week only justified this confidence. You are simply amazing! Your high professional standards, unflagging enthusiasm, attention to detail, and follow through are largely responsible for other success of this **Smartforce program**."

Conference organizer
US INCENTIVE HOUSE

"I cannot begin to thank you enough for all your amazing efforts on our recent client/advertisers program in Madrid for the **UCL Final**. We continue to receive positive feedback on all aspects from our clients and executives. Every details and challenge was carefully and appropriately handled. We especially appreciated your 'can do' and 'upbeat' attitude throughout the program regardless of the situation or the last minute changes."

VicePresident
US Corporate client

"Thank you so much for the spectacular job you and your team did for the **EMEA Gold Club 2010** program in Tenerife last month. I can't thank you enough for the fantastic service, the amazing creativity and the incredible partnership. The attendees rated the program overall 3.92 on a 4 point scale. We are thrilled with these results and can't thank you enough for everything you did to make their experience so enjoyable. I look forward to the opportunity to work with you again. It is always such a pleasure to partner with you."

Senior Manager
Worldwide Reward & Recognition Programs
Circle of Excellence – Gold Clubs
